



Rollshutters & Habitat Screens™

Warranty & Maintenance Policy

TALIUS LIMITED TEN (10) YEAR WARRANTY

Rollshutters, Retractable Screens, Awnings & FlyScreens

Thank you for choosing Talius.

We are proud to stand behind the quality of our products and are pleased to offer a **10-Year Limited Warranty** for your peace of mind.

1. What This Warranty Covers

Talius warrants to the **original purchaser** that your product is free from defects in materials and workmanship and will perform as intended under **normal use and proper care** for a period of **ten (10) years** from the date of purchase.

If a warranty claim is approved, Talius will provide **replacement parts only**, up to the original purchase value of the product.

2. Important Information

- This warranty applies to the **original purchaser only**
- A valid **proof of purchase from your dealer** is required
- Products must be installed by an **authorized Talius dealer**
- Labour and service are **not covered by Talius** (your dealer may offer separate coverage)

3. Motorized Products

Motorized components included within your Talius system are covered under this warranty when supplied as part of the complete unit.

This does not apply to individual replacement parts purchased separately.

4. What Is Not Covered

This warranty does not cover damage caused by:

- Weather conditions such as **wind, rain, hail, snow, ice, or extreme temperatures**
- **Improper use, misuse, or neglect**
- **Improper installation** not performed by an authorized dealer
- **Impact, obstruction, or external forces**
- **Normal wear and tear**, including fading or cosmetic changes
- Operating the product outside recommended guidelines

Important: Talius products are not designed to withstand all weather conditions. Damage caused by environmental factors is not covered under warranty.

5. Care & Maintenance Guidelines

Proper care will help ensure your product performs well and remains covered under warranty.

General Use

- Always operate your product **while in view**
- Ensure there are **no obstructions** before operating
- Do not operate during **high winds or severe weather**
- Keep children from operating without supervision
- Do not force operation — if resistance occurs, stop and contact your dealer

Cleaning

- Clean using a **garden hose** — do not use a pressure washer
- Use mild soap if needed (test a small area first)
- Keep tracks and moving parts **clean and free of debris**

Cold Weather Use

- Do not operate if the system is **frozen or iced**
- Ensure all components are free-moving before use

Motorized Systems

- If the motor stops, it may be in **thermal protection mode** — allow **10–45 minutes** to reset
- Do not operate continuously for extended periods
- If your system includes a manual override:
 - Turn power **off** before use
 - Operate slowly and do not force movement

Screens & Fabric Products

- Keep fabric clean and free from debris
- Retract during **high winds or severe weather**
- Avoid sharp objects near the screen surface

Rollshutters

- Keep curtain and tracks clean
- Do not operate if obstructed or frozen
- Avoid forcing the shutter during operation

6. Warranty Claims

If you believe there is an issue with your product:

1. Contact your **authorized Talius dealer**
2. Provide your proof of purchase
3. Provide photos and details of the issue

Your dealer will work directly with Talius to review and resolve the claim.



7. Limit of Liability

Talius' responsibility is limited to the **replacement of defective parts only**.

Talius is not responsible for:

- Labour or service costs
- Installation or removal cost
- Indirect or consequential damages

8. Need Help?

For service, support, or warranty inquiries, please contact your dealer:

Dealer Name: _____

Phone / Email: _____